Awais khan
IT SUPPORT ENGINEER

CONTACT

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EDUCATION

10th SSC Board of India 2017 – 2020
Nararayana concept School
Completed secondary education with a focus on core subjects, including mathematics and sciences.

Board of Secondary Education
Intermediate in M.P.C 2017 – 2020
Developed a solid foundation in (M.P.C) Mathematics, Physics and Chemistry.

Bachelor of Technology 2020 – 2024
Computer Science Engineering
Gained strongknowledge in IT support, networking, cybersecurity, and software engineering

HOBBIES

Travelling   Reading news   Technologies

Trying AI tools   Playing Cricket   Fitness

LANGUAGES

- English : Fluent (Reading, Writing, Speaking)
- Urdu : Fluent (Reading, Writing, Speaking)
- Hindi : Fluent (Speaking)
- Arabic : Basic (Reading)

SOFT SKILL

- Web Design
- Quick learner
- Problem-Solving
- Continuos Learning
- Design Thinking
- Teamwork
- Design Thinking
- Communication

PROFILE

An IT Engineer with proven expertise in IT support, networking, and cybersecurity. Skilled in Python scripting, Linux administration, Microsoft Office tools, and system troubleshooting, with a strong track record of optimizing IT infrastructure for increased efficiency, performance, and security. Experienced in the configuration and management of enterprise firewalls, VPNs, and secure network environments. Adept at diagnosing complex issues, implementing technical solutions, and aligning IT systems with business goals. Recognized for strong analytical thinking, effective communication, and a continuous learning mindset.

RELEVANT COURSEWORK

- Web Designing
- Computer operations
- Computer Networking
- English Proficiency
- Troubleshooting
- Operating System

EXPERIENCE

FEB – JULY 2024

Cybersecurity Intern
Yhills Tech Private Limited
Introduction to cybersecurity, including everything from network security and threat analysis to cryptography and the ethical implications of cybersecurity. Learned about Linux operating system and Many Cybersecurity tools. I gained valuable insights into cybersecurity practices through learning modules, projects development and obtaining relevant cerifications.

SEP – DEC 2022

PanTech Solutuons
Advanced Python Programming intern
I gained valuable insights into Advance python programming practices through learning modules, project devclopment and obtaining relevant cerifications Also i build python projects Collaborated with the development team on debugging and code optimization. Participated in daily stand-ups and contributed to version control using Git/GitHub.

PROFESSIONAL COURSES

Google IT Support Professional
Google Career - Coursera
- Learned to perform day-to-day IT support tasks including computer assembly, wireless networking, installing programs, and customer service
- I gained knowledge of how to provide end-to-end customer support, ranging from identifying problems to troubleshooting and debugging.

Technical Troubleshooting: Diagnostics, Networks
Coursera Instructor Network
- Analyze and resolve complex software issues using systematic approaches.
- Evaluate network performance and troubleshoot intricate problems using advanced tools and techniques
- Gain practical techniques to tackle complex software and network issues confidently.

Key Skills Gained : IT help-desk support • Hardware & software troubleshooting • Linux / Windows systems • Networking (TCP/IP, VPN, Active Directory) • Cloud basics (Azure) • Technical communication & customer service • Script automation with PowerShell/Linux CLI

PROJECTS

- Responsive Portfolio | HTML5,CSS3,Tailwind CDN- Netlify Cloud

Created a fully responsive and visually engaging portfolio website from scratch using HTML, CSS, JavaScript.Deployed the website on Netlify, utilizing its CDN for fast performance, seamless continuous deployment and better experience

TECHNICAL SKILL ——————

- **Languages** : Python, HTML5, CSS3, SQL
- **Developer Tools** : VS Code, Vercel, Netlify, Wireshark, Sysinternals Suite
- **Technologies/Frameworks** : VmWare, Virtual Box, Linux, GitHub, Figma
- **Networking** : IT systems, DHCP, network protocols (HTTP, FTP, SSH), firewall configuration, VPNs
- **Security** : Data encryption, Access control, Authentication, Firewall configuration, and network security
- **Troubleshooting & Problem-Solving:** Rapid issue identification and resolution.

- Virtual Learning Web platform | HTML5,CSS3,Bootstrap

Designed and developed a virtual learning website from scratch using HTML, CSS, and JavaScript, providing a centralized hub for engineering, law, and MBBS study materials user-friendly interface that allows students to access.

🎖 CERTIFICATIONS & ACHIEVEMENTS

Cyber Security
ECELL - IIT INDORE - YHILLS

Certification of Project Completion with an expected outcomes
Certification ID - YHIpc - 5008849

Front-End Developer
BOOT-CAMP WORKSHOP

Certification of Project Completion with an expected outcomes
Designed a Learning platform

Google IT Support
GOOGLE CAREER

Course authorized by Google and offered through Coursera
Certification ID - 89015WRAX5EJ

Cisco CCNA (200-301)
Offered by < *Packt* >

Course authorized by Packt and offered through Coursera
Networking Specialization

PERSONAL DETAILS ——————

- Father name : Ahmed khan
- Date of Birth : 31 March 2002

- Nationality : Indian
- Passport Number : U9809499